

The Arapahoe County 9-1-1 Authority and its agencies (including the Arapahoe County Sheriff's Office, Englewood Police Department, Glendale Police Department, Greenwood Village Police Department, Littleton Police Department, and South Metro Fire Rescue) have announced major upgrades to ArapAlert, the County's emergency notification and 9-1-1 enhancement system that helps keep residents informed and first responders better prepared during emergencies.

## FAQs:

# If I already have ArapAlert, do I still need to sign up?

Yes. The previous system is no longer in service, and **you need to re-register** to receive alerts through the upgraded system.

#### Where will I receive these alerts?

You'll receive notifications through multiple channels—phone calls, text messages, email, and mobile app push notifications—having multiple methods increases the likelihood of notification.

## What kind of notifications will I get with ArapAlert?

ArapAlert allows residents to receive timely alerts about wildfires, evacuations, hazmat incidents, shelter-in-place orders, and other emergency situations.

## Will I also get weather alerts on Arap Alert?

ArapAlert focuses on emergency notifications and does not automatically send routine weather alerts. However, you can opt in to receive National Weather Service (NWS) weather alerts directly through the ArapAlert system during sign-up. The platform offers extensive customization options so you can manage how you receive both emergency and weather notifications.

# Why is ArapAlert getting upgraded?

The Arapahoe County 911 Authority has transitioned from the previous CodeRed platform to Rave Alert to better reach residents and provide critical information more efficiently. The upgraded system is powered by advanced mapping technology that enables first responders to target alerts to specific neighborhoods or even individual streets. This precision reduces confusion, improves communication, and helps ensure faster, safer evacuations.

## Can I sign up for ArapAlert even if I don't live in Arapahoe County?

All residents—including those previously registered—as well as anyone who works, attends school, or has a loved one in Arapahoe County, are encouraged to opt in to receive alerts and access the platform's new features.