

# TRAILMARK HOA

## COVENANT REPORT OCTOBER 2020 YTD

### Summary

CPS conducts inspections, prepares cases, handles administrative tasks, and addresses concerns submitted by residents, follows-up on previously opened cases and patrols for new violations. CPS also continues to work closely with residents, Management, the Board, DRC, Metro District and other agencies regarding inspections, concerns, inquiries, phone calls and emails. Currently services are one inspection monthly.

To date Covenant Compliance has opened **375 cases**, **conducted 1172 case inspections**, **issued 375 notices**, and **assisted with 159 inquiries** over 15 minutes needing assistance, a field inspection, research, or other information. Case numbers will vary due to allotted hours per month, administrative tasks, type of case, resident involvement and cooperation. CPS continues to work closely with residents in bringing their property into compliance.

### Activity

#### October 2020 YTD



#### Types of Violations

