

TRAILMARK HOA

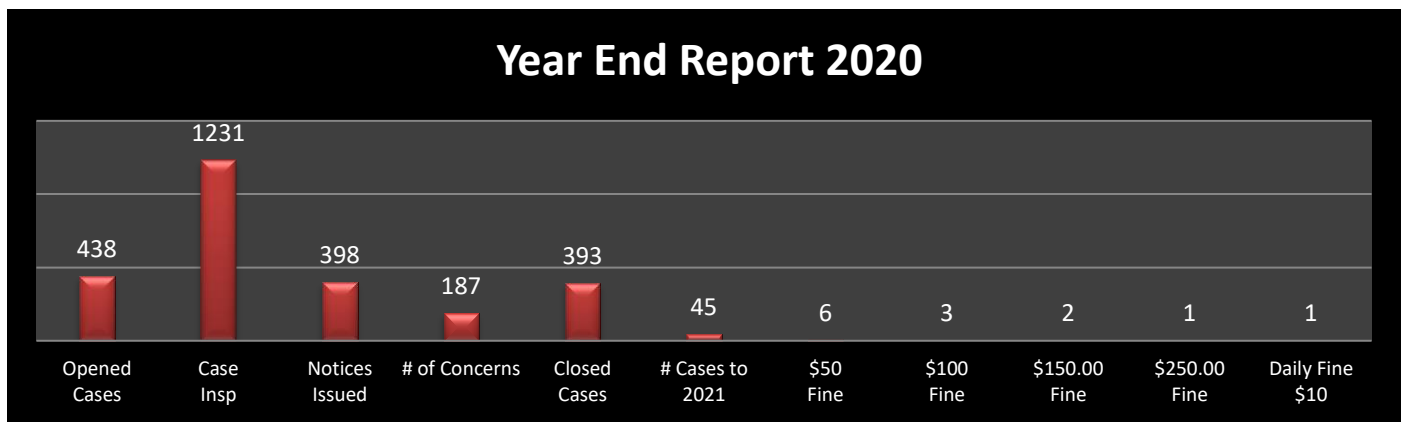
COVENANT REPORT YEAR END 2020

Summary

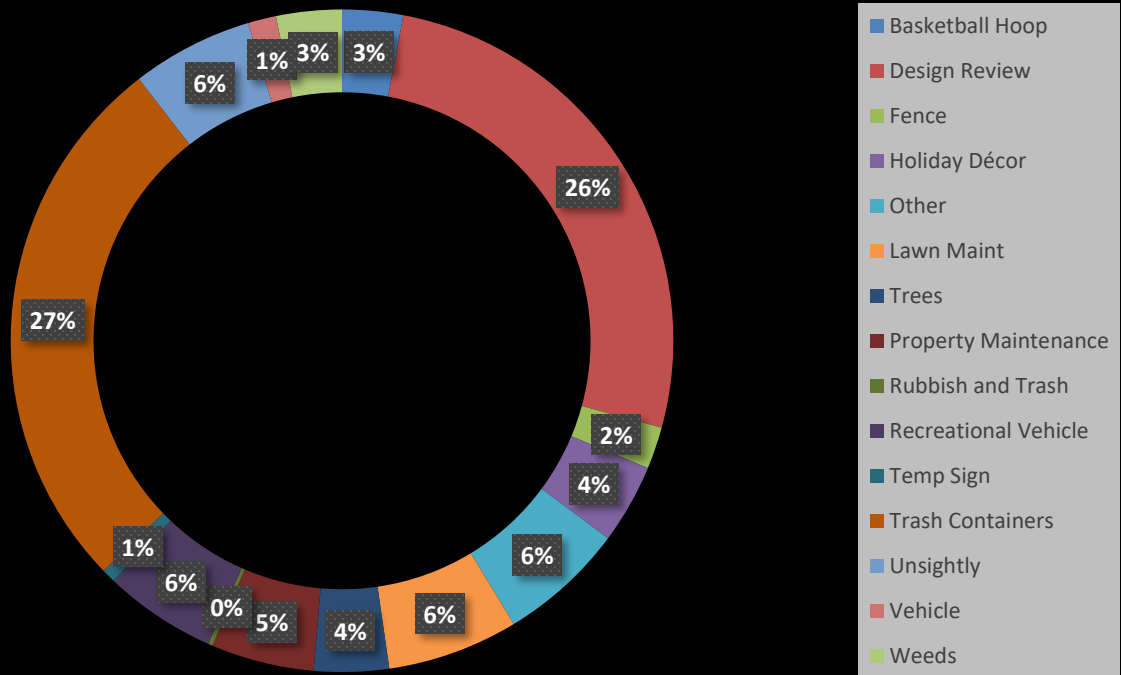
CPS conducts inspections, prepares cases, handles administrative tasks, and addresses concerns submitted by residents, follows-up on previously opened cases and patrols for new violations. CPS also continues to work closely with residents, Management, the Board, DRC, Metro District, City, County and other agencies regarding inspections, concerns, inquiries, phone calls and emails.

Year 2020 Covenant Compliance opened **438 cases**, **conducted 1231 case inspections**, **issued 398 notices**, and **assisted with 167 inquiries** needing over 15 minutes of assistance, research, or other information. Case numbers will vary due to allotted hours per month, administrative tasks, type of case, resident involvement, resident cooperation and now the mail system and the pandemic. CPS continues to work closely with residents in bringing their property into compliance as voluntary compliance is the goal.

Activity



Types of Violations



Violations Reported by Residents 187

